HOTstream TV

Redefining the Interactive Guest TV experience.

























HOTstream TV is the leading In-Room Entertainment (IRE) solution in the hospitality industry. By utilizing its expertise in video technology, TV usability and user interface design, HOTstream turns in-room TV viewing into the ultimate guest TV experience.

IPTV / Free To Guest (FTG)

Electronic Program Guide (EPG)

Video On Demand (VOD)

Music & radio

Smart TVs & Set-top boxes (STBs)

On premise or Cloud based

OTT streaming services

Guest requests & reservations

Ads & promotions

Unique hotel branding

HOTstream[®]

All services, all screens. One experience.



IPTV /Free-To-Guest (FTG)

HOTstream is agnostic to all the Free-to-Guest providers and TV distribution infrastructures (Cable, IP or Hybrid). It can be offered with your choice of FTG providers including cable, satellite, telco, OTT or hybrid. It comes with an Interactive Program Guide and Channel Bar with current and future program descriptions and previews and supports HD and 3D channel programming. HOTstream IPTV is customizable for Premium and PPV channels.



Video On Demand (VOD)

HOTstream offers an extensive variety of first-run movies for your guests with competitive revenue share options. More than 250 Hollywood, Independent and Adult movies are available at any given time. Weekly or monthly updates guarantee that your guests have access to the latest releases. Movies are offered in a variety of formats, SD, HD and 3D with multilingual audio and subtitles, depending on the region.



Smart TVs

HOTstream is fully certified with the leading Smart TV vendors to provide a state-of-the art in-room entertainment (IRE) solution without the use of set-top boxes and unnecessary wiring behind the TV. Since its creation, HOTstream has only used HTML technology for its guest experiences. As a result, our Smart TV solution is one of the fastest browser-based applications in the industry with unmatched reliability and flexibility. Our solution includes the available smart TV apps as needed by the hotel.



Set-top boxes (STBs)

Using our STB technology, HOTstream can turn any hotel TV into a Smart TV with full functionality and user experience. HOTstream STBs are the choice for those hotels that don't want to change their existing TV hardware, prefer a two-piece solution or wish to use specific TVs that are not smart.



Promotions, Information

With our Interactive Information Panel, the hotel can promote amenities, services and activities providing useful information as well as online reservations and bookings in a non obtrusive manner. As a result, guest experience is enhanced while revenues increase. The Info Panel is managed by our own customizable Operations Management System suite (OMS) that schedules hotel or 3rd party promos with the ability to show content from facebook or other social media accounts. We can customize any part of the user interface upon request.



Content and Screen sharing

Realizing that screen sharing of guest devices on in-room TVs is desired by both hotels and guests, MCOM has created an easy and flexible screen mirroring solution for Apple, Android and Windows devices. HOTstream Screen Share enables guests to connect their devices to the TV in three simple steps: enable, connect and authorize.

MCOM Media Communications is one of the leading IT solution providers for hospitality, healthcare, transportation and other operators, having a large network of partners and regional offices in North America, Middle East & Africa, APAC and Europe.

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